Farhan Quasem

🌐 farhanquasem.com ✉️ farhan.quasem@gmail.com
📱 (603) 233 8718 🏠 150 Engamore Lane – 104
Norwood, MA 02062

At a Glance: I design, implement, and measure multifaceted training solutions, leveraging best practices in pedagogy and technology, to enable organizations to build successful, sustainable learning communities

E-LEARNING BY THE NUMBERS

Designed	Facilitated	Impacted
500	**800**	**1000 +**
Online Classes	**Sessions**	**Users**

ENTREPRENEURIAL PORTFOLIO

Lingodojo
Founded Lingodojo in 2014 as an online ESL platform to teach English via scenario-based skits

In 2015, I cofounded GridRise, a nonprofit 501(c)(3) based in Boston, dedicated to bringing out the humanity in technology
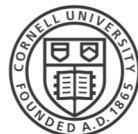
EDUCATION

Harvard University | Cambridge, MA   August 2014 – May 2015
Graduate School of Education
Ed. M. – Technology, Innovation, and Education

Cornell University | Ithaca, NY   August 2007 – May 2011
College of Arts and Sciences | Dean's List
B.A. - Biological Sciences, History

EXPERIENCE

VALAMIS

Project Manager, Digital Learning | Boston, MA   August 2018 – Present
- Manage the product implementation life cycle and foster a high-quality customer experience
- Ensure that all projects are delivered on-time, within scope, and within budget

CANDESCENT HEALTH®   Envision PHYSICIAN SERVICES

Product Training & Communication Manager | Boston, MA   August 2016 – July 2018
- Interface directly with executive leadership to translate key company initiatives into achievable goals
- Design and deliver customized client training (~ 10 sessions/month) in both "train the trainer" and direct-to-user models for radiologists, radiologic technologists, and healthcare administrators
- Craft and deploy biweekly marketing and product communiques for internal teams and end-users
- Build and maintain a growing knowledge base of instructional content (videos, handouts, e-tutorials)

Training Manager | Boston, MA   toast   June 2015 – July 2016
- Managed a team of 3 content experts in the growth, development, and upkeep of a custom e-learning portal which housed 50 video modules, 35 interactive tutorials, and 12 web-based walkthroughs
- Designed and deployed both customer-facing and internal-only training solutions at a rapidly growing software startup with 200 employees and nearly 2,000 clients nationwide
- Recognized in 2016 by *Merchant Maverick* as an online training trendsetter in the restaurant POS space

Epic

Project Manager | Madison, WI   March 2012 – October 2013
- Led the deployment of multi-million dollar healthcare software apps at the University of Michigan and King's Daughters Medical Center through the full product life cycle (validation through go-live)
- Supervised teams of over 20 consultants to drive project goals on-time and under budget
- Directed the on-site training and continuing education of 300 physicians, nurses, and administrators